

Jack London

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<https://github.com/Scorpio7736/>



Detail-oriented Computer Science student with a Software Engineering emphasis and hands-on experience building applications, documenting processes, and supporting technical operations. Strong foundation in C#, Java, Python, SQL, and modern development tools. Recognized for leadership, reliability, and the ability to learn quickly. **Seeking a Software Engineering Internship to apply technical skills in a professional development environment.**

Relevant Skills

- Languages: C#, Java, Python, Swift
- Web/UX: HTML, CSS, XAML, SwiftUI, JavaFX
- AI: ChatGPT Codex, Copilot Agent
- Microsoft Office
- Technical Documentation
- Troubleshooting
- Leadership
- Problem Solving

Work Experience

IT-SERVICE & DELIVERY INTERN, SUN LIFE DENTAQUEST, MILWAUKEE, WI

June 2026 – August 2026

- Worked on two teams, FHIR API & Papercut Avengers
- Created and deployed C# in-house Automations
- Made enhancements to tools used by our utilization management team
- Made updates to team training microsites and webpages
- Made enhancements to our FHIR API's UI and functionality

LEAD SUPERVISOR, UREC CLIMBING WALL, GREEN BAY, WI

September 2022 – Current

- Manage daily operations for a high-traffic recreation facility, including staff scheduling, training, and safety procedures.
- Create documentation for equipment inspections and staff workflows.
- Teach belay and climbing classes; coordinate special events.
- Awarded UREC MVP for leadership, reliability, and positive departmental impact.

SUPERVISOR, ASHWAUBENON COMMUNITY CENTER, ASHWAUBENON WI

September 2022 – Current

- Oversee building operations, renter support, and opening/closing procedures.
- Resolve operational issues quickly to maintain a smooth user experience.
- Conduct end-of-day security checks and ensure facility readiness.

SHIFT LEADER, SCOOP DEVILLE, HARTFORD, WI

June 2021 – September 2023

- Supervised staff, trained new employees, and maintained quality standards.
- Managed customer service, cash handling, and closing procedures.

Education

- **Bachelor of Arts (May 2027), University of Wisconsin – Green Bay**
Major: Computer Science – Software Engineering
- High school Diploma (June 2021), Hamilton Highschool
- Blacksmith apprenticeship (JUNE 2020), Black oak forge
- CPR Certification, Red Cross

Activities

- Serve as Vice President of UWGB Computer Science Club, 404 Club Not Found
- Participate in app programming and software development projects
- Engage in hands-on creative work, including blacksmithing and metal work
- Enjoy outdoor recreation and other practical skill-building activities